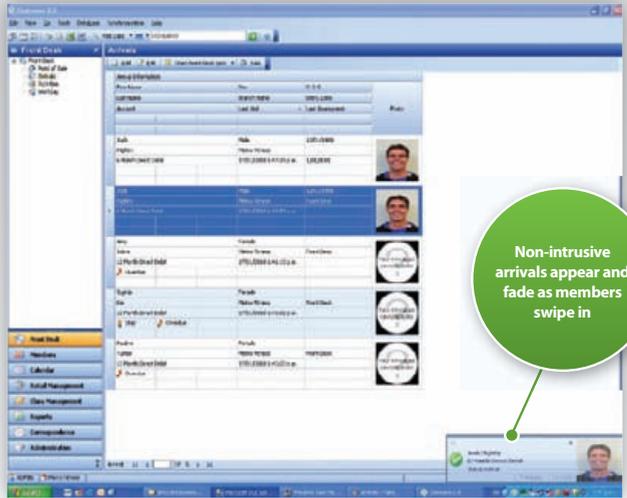clubware 2.0 ™

**Clubware 2.0
Facility Management
Software**

**Front Desk**

# Clubware 2.0 Front Desk

*Clubware 2.0 enables you to know exactly what is happening in your facility on any given day. A comprehensive calendar tool reports on bookings, appointments with staff, resources and classes within your facility. A comprehensive Point of Sale tool enables sale of merchandise underpinned with fully featured stock management. The activities list enables you to keep track of important tasks like member retention contact that need to be performed in a timely manner. With the Clubware 2.0 Front Desk you are in full control of your facility at all times.*



**Non-intrusive arrivals appear and fade as members swipe in**

## Non-Intrusive Arrivals and Notifications
Clubware 2.0's pop-up arrival alert screen displays a photo and relevant information when members swipe in. Automatic notifications are also displayed when appropriate, prompting staff to action.

## Activities
Diary important interactions with staff or members, and on-screen prompts will pop up when the member swipes in.

## Automatic Highlighting of Overdue Accounts
Overdue accounts and "stops" are automatically brought to the attention of staff with a photo ID to prevent confusion.

## Restrictions

Clubware 2.0 automatically enforces restrictions on arrival times and zones with a warning sound and automated electronic gate locking.

## Calendar

Know what is happening in your facility today with a versatile calendar tool that displays bookings, classes, staff commitments and more.
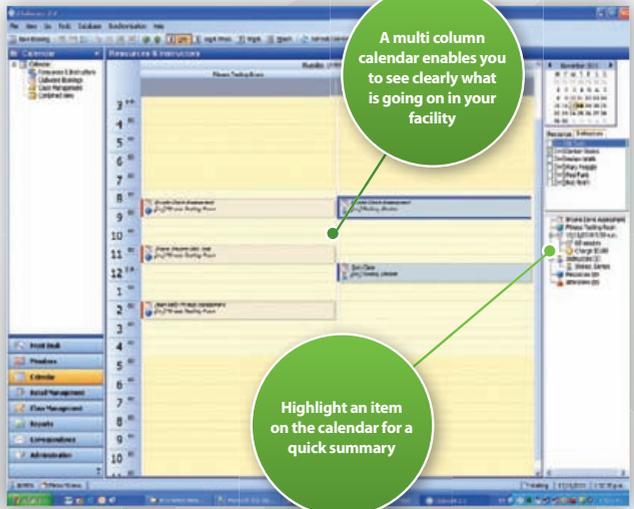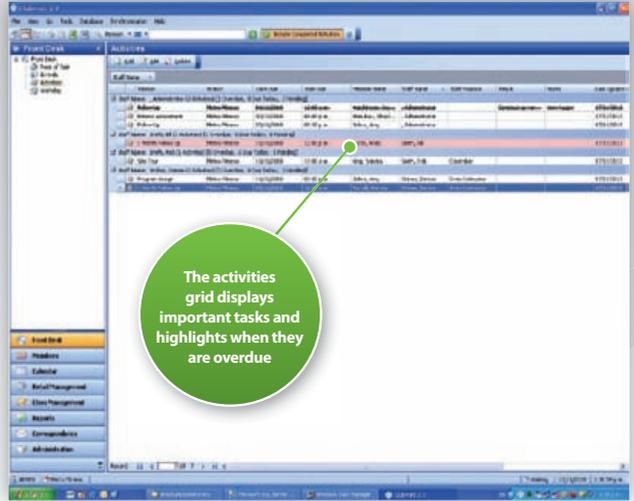
## Multi Column Calendar

Filter your calendar view by staff members, locations, classes or resources. View as many or as few as you like.

## Multi Day Calendar

View the calendar in day, week, or month mode. Colour coding of bookings and classes facilitates easy reading.

## Data Entry on Calendar

Point and click to create appointments on the calendar. From within the Calendar view, you can create recurring bookings, split charges between attendees, bill, refund and cancel bookings.



The activities grid displays important tasks and highlights when they are overdue



A multi column calendar enables you to see clearly what is going on in your facility

Highlight an item on the calendar for a quick summary

## Staff Commitments

With one click the calendar transforms to display only the commitments of a selected staff member.

## Point of Sale

A touch screen-compatible point of sale screen makes the sale of merchandise and receipt of account payments simple and straightforward.

## Hardware Integration

Integration with swipe card readers, electronic gates, cash drawers and barcode scanners makes Clubware 2.0 the intelligent centre of your front desk operations.



Touch screen compatible POS screen enables sale of merchandise and account payments

**For more information about Clubware contact:**

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